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Maintained by: Information

Services

Issue/Rev.: R 4-05-2010

107.01 Each Bureau Commander shall be responsible for the preparation and maintenance of a Standard Operating Procedures (SOP) Manual for his/her Bureau.

107.02 Each Bureau SOP manual is to be reviewed and updated annually following the publication date.

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FORMAT:

107.03 The format to be used in each Standard Operating Procedure Manual is as follows:

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- A. MISSION Includes the Bureau's:
 - 1. Reason(s) for existence;
 - Function(s);
 - 3. Goals.
- B. ORGANIZATION Includes:
 - 1. A bureau organizational chart;
 - 2. A job-description and list of responsibilities of each position on the chart.
- C. WORK PLAN Includes the Bureau's:
 - 1. Hours of operation;
 - 2. Shifts;
 - Lunch schedules;
 - 4. Vacation schedules;
 - Staff meetings;
 - 6. Dress code;
 - 7. Other information the Bureau Commander deems pertinent.
- D. REPORTS, FORMS AND FILES Includes:
 - 1. A listing of the reports and forms normally prepared or processed within the Bureau, including:
 - a. Method of preparation;
 - b. Deadlines for completion;
 - c. Persons responsible for preparation.
 - 2. A listing of the Bureau's file plan:
 - a. For each standing file:
 - 1. Its title;
 - Outline of required contents;
 - 3. Its expiration schedule;
 - 4. Location.
 - b. A temporary personnel file for each Bureau member.

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- c. An equipment-inventory file.
- E. WORK-FLOW PLAN Charts the methods by which each of the Bureau's functions are carried out, including:
 - 1. How the tasks originate;
 - 2. Steps to be followed when working on them;
 - 3. How to determine when they are completed;
 - 4. To whom they are to be forwarded;
 - 5. Task-completion documentation required.
- F. <u>TRAINING</u> Includes listings of:
 - 1. Specialized training required for assignment to any position within the Bureau;
 - 2. Other training which would enhance the proficiency of persons assigned to particular positions;
 - 3. Names of members currently assigned to the Bureau that have completed either of these types of training.
- 107.04 If the Standard Operating Procedure is approved by the Deputy Chief, it will be returned to the originating Bureau Commander, who shall maintain the original in his/her office and shall upload and post a copy to the SOP folder of the Police Secure Portal.